

Total Organic Carbon Analyzer Questionnaire

Customer Profile Questionnaire

Please fill out the form below. The information you provide will be used to process your request and may be used for future marketing information.

| | |
|----------------------------|----------------|
| Name: | _____ |
| Title: | _____ |
| Affiliation: | _____ |
| Address: | _____ _____ |
| City/State/Zip: | _____ |
| Telephone: | _____ |
| Fax: | _____ |
| Email: | _____ |
| Date Completed: | _____ |
| Response Needed By: | _____ |

Please Complete the following Questionnaire

1- Do you currently measure TOC in Water?

Yes No

If yes what method do you use.

- (a) High temperature combustion
- (b) UV persulphate
- (c) Heated persulphate
- (d) Autoanalyzer using uv persulphate chemistry
- (e) Other

2) -Types of Samples Analyzed (you may analyze more then 1 type)

- (a) Drinking Water
- (b) Waste water
- (c) River and ground water
- (d) Seawater
- (f) Industrial process
- (g) Pharmaceutical water
- (h) Other _____

3)- What analysis methods do you need?

- (a) NPOC (non purgable Organic Carbon)
- (b) TC-IC (TOC)
- (c) IC
- (d) TC
- (e) Other _____

Are you limited in samples size? _____ Amount

4) -Do your samples contain suspended solids?

YES NO

Salt?

5)-If samples contain suspended solids? Will you filter the samples prior to analysis?

YES NO

6)-Are you interested in measuring TN (Total Nitrogen) while measuring TOC

YES NO

7)-Is TN a priority?

YES Maybe in the future NO

8)-Levels of TOC in your Sample

- (a) Less then 1 ppm
- (b) 0.1- 40 ppm
- (c) greater then 100
- (d) Other _____

9)-What Precision is required ? (Precision is defined as % relative standard deviation % RSD) . Typical is 1-3%

Do you use outlier deletion: _____

10)-Are your Samples Acid Preserved? Please Indicate the amount of acid used.

- (e) Phosphoric acid ph < 2**
- (f) Other Acid**
- (g) No preservation**
- (h) Other**

11)- What Official Methods will you fallow.

- (a) MISA**
 - (b) EPA 415.1, 415.5, 9060A**
 - (c) Standard Method 5310B**
 - (d) USP 643**
 - (e) Other**
-

12)- Please estimate your time frame for purchasing an analyzer
